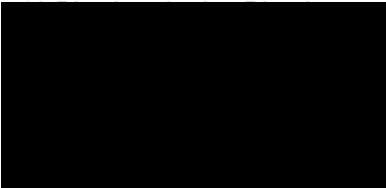
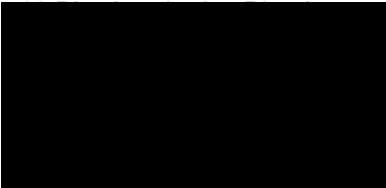
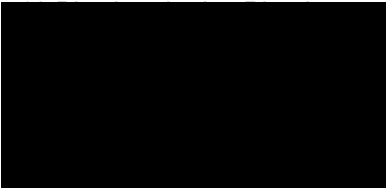


R20230820599667-1



# Service Note

## Customer Details | Service Center Details

|               |   |               |   |
|---------------|---|---------------|---|
| Name:         | Florent PERRIER   | Name:         | SNT Service Finland                                       |
| Address:      |  | Address:      | SNT, Tammiston kauppatie 7 A<br>, Vantaa , 01510, Finland |
| Email:        |  | Email:        | service@suunto.com  |
| Phone Number: |  | Phone Number: | +358 9 875 870  |

## Request Details

|                 |                   |                   |              |
|-----------------|-------------------|-------------------|--------------|
| Request Number: | R20230820599667-1 | Created On:       | 20-Aug-2023  |
| Received Date:  | 23-Aug-2023       | Repaired Date:    | 06-Sep-2023  |
| Priority:       | Normal            | Reference Number: | 232510000269 |

## Service Details

|                        |                              |                   |                 |
|------------------------|------------------------------|-------------------|-----------------|
| Service Type:          | Repair                       | Repair Warranty:  | In Warranty     |
| Serial Number:         | 232510000269                 | Series Name:      | Suunto Vertical |
| Product Name:          | SUUNTO VERTICAL ALL<br>BLACK | New Serial Number |                 |
| Revised Serial Number: |                              |                   |                 |

## Part Details

| Part Number | Part Name                      | Special Program | Quantity |
|-------------|--------------------------------|-----------------|----------|
| 13          | Analysis/testing/configuration | No              | 1        |

## Service Description

Dear customer, I have tested and confirmed that your device works within specifications. The unit recovered with the basic reset command. This can be done by pressing the top right button for 12 seconds. This reset will not cause you to lose any recorded data but will end any started sport logs. Please note that should you need to reset the unit in the future, it should be synchronized with the mobile app after this to acquire new GPS assist data as this gets erased as part of the reset.

Best regards, Heta, Suunto Service Center

We give a 3 (three) months service warranty for the repair and used spare parts. The original warranty continues according to the purchase date. The service warranty does not affect your legal rights, granted under mandatory national law applicable to the sale of consumer goods. If you have any questions, please visit [www.suunto.com/support](http://www.suunto.com/support) for support chat, user guides, software updates and other important support materials for your product.